

Future-proof your business with a System Admin Subscription

Our subscription is a cost-effective solution that provides your business access to system administration resources to manage and maintain your NetSuite system.



System Admin Subscription

Who is it for?

- Businesses with no dedicated internal NetSuite Administrator.
- Businesses that need to extend NetSuite functionality to support new initiatives and bring these into the business.
- Businesses looking for an expert who knows their organisation well.
- Businesses who recognise the need for this resource but cannot commit the cash flow to a new, dedicated headcount.

Customer Benefits



Engagement

Improved internal engagement with the ERP system.



Partnership

Partnering with Jcurve Solutions to maximise results in the investment of NetSuite or Jcurve ERP.



Visibility

Gain visibility and clarity of where to take the system investment.



Scalability

Adding scalability to the current workforce without employing new staff.



Resource

Gain a skilled and certified part-time System admin resource.



Efficiency

Faster access to resources to accomplish day-to-day hurdles.

What is the offering?

Monthly System Admin Subscription

- Monthly access to a consultant with agreed hours.
- Monthly reporting and 24-hour response time SLA.
- Regular progress check-ins and action list updates.
- Consultant responsible for specialist work and quality testing.
- Reduced rate for additional hours purchased with the 12-month subscription plan.
- Monthly invoicing and bi-yearly meetings for new releases.
- To better know your business, the consultant will conduct a familiarisation session for the first engagement.

System Administrator Package Summary

Additional hours can be purchased at a lower rate, or specific initiatives can be scoped and charged separately.

Choose your package:

Up to 10hrs a month system administration resources

Up to 20hrs a month system administration resources

Design your own

Services include:

- Regular check-in with a Certified NetSuite Professional.
- Saved search and report writing.
- Recommendation and implementation of system changes, customisation, and configuration.
- Deliver training and upskilling of team members.
- Creating or amending forms in NetSuite.
- Workflows and Dashboards.
- Attending internal meetings for operational planning.
- Attending internal strategic planning meetings.
- Bi-yearly NetSuite Release info session.

Exclusions:

- Support ticketing and helpdesk are excluded and can be purchased separately.
- Not used for any custom work requiring detailed scoping related to scripting and integration.
- Not used for any Complex Scoped Workflows (multiple stages or transitions).

To find out more about how a NetSuite System Admin Subscription will empower your business, get in touch to **Speak with your Jcurve Solutions Account Manager.**